



We are delighted to report that the server restoration has been successful and that ALL services are up and running!

We are so sorry for the inconvenience this has been to you, and we thank you for your continued patience and support throughout this process.

## What's Working?

<u>Hoopla</u>, <u>Libby</u>, all <u>databases</u>, <u>LinkedIn Learning</u>, <u>Kanopy</u>, and <u>Flipster</u> are all available. <u>Click here</u> to read more about these streaming services.

## Important Account Information

The online catalog is restored and ready for you to use. We spent time today working on the items that were returned since July 11, and we are working diligently to ensure that all patron accounts and the catalog are updated and functioning correctly.

In the meantime, your online account on the Library website and the Library app may not reflect the physical items you returned to the Library, as it may take several days to process the backlog. Online payments cannot be made at this time. We appreciate your continued patience as we work through this process to ensure all records are as up-to-date as possible.

## Items On Hold or Checked Out

If you have items on the holds shelf at any of our locations, we've extended the hold expiration an extra week to give you more time to pick them up. We have extended the due date two weeks for items you have checked out.

330-452-0665







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